

Terms and Conditions

Terms:

1. **Our normal payment terms are 40 / 50 / 10 unless otherwise specified. 40% of total contract is deposit amount required to hold the date of your event, 50% of total amount required on the day of the event and the final 10% will be due on delivery of final work. We reserve the right to provide different payment terms as per our discretion.**
2. There is a fee associated with a cancellation of an event. If the cancellation is made of an event that is more than 6 months away, 50% of the deposit amount required may be returned. If the cancellation of an event is made within 6 months of an event, there is no refund available. If cancellation of event is within 60 days of event, entire contract is due and payable unless we can find another event to replace it in which case we will go by the rules for cancellation of 6 months away. Cancelled event payments may be used less 25% fee as deposit for another event date that we are available for up to year in the future.
3. **Generally, there is no charge for travel unless over 1.5 hour each way (75 miles) from our central NJ location. If the distance is greater than above, Studio 25 retains the rights to charge for \$50 / hour (1 hour increments) for overage travel depending on the package we are hired for.**
4. Proofs and CD-ROM's are normally delivered to customer within 3 - 8 weeks after the event. Final work is normally finished up within 6 months after order is placed or at the speed of the customer. We would like to finish up all work within 1 year of event but if the delay to order the items stipulated in the contract is longer than this time, we reserve the right to adjust and/or charge for price increases. We will try our best to satisfy exceptional needs but cannot guarantee that we will succeed every time. In any case, do not be afraid to ask.
5. **Preview DVD is normally provided within 3 months of the event and final products delivered 4-8 weeks after acceptance of preview.**
6. This Price Sheet is part of the contract. Please retain your copy as the terms for agreement are in this document.
7. **To hold a date that you have in mind, you may make a deposit using the assumptions in this price sheet without having to contact us previously. If we accept your deposit and agree to your requirements (Date of event, Location, Time, etc), we will issue you a contract. Otherwise, if are not able to accept your deposit or requirements, we will promptly refund your money in entirety. The refund can be made issued by simply returning the payment if cash, check if not cashed, reissuing you a refund check, crediting your credit card or any other means accepted by you the client and us.**
8. Sending us a deposit will hold your date and time unless your requirement is conflicting with another reservation that we may have. In case of conflict or non-acceptance, your money will be promptly refunded in its entirety.
9. **We consider payment of deposit the point of sale. You have hired us at that time for your event no matter how far in the future the actual event that we are hired for is.**
10. We keep your negatives, digital image masters and video masters forever. You may purchase your negatives and video masters for a small fee. In any case, Studio 25, Inc. retains the rights to use the images indefinitely.
11. **We may at times use your likeness and/or image in our marketing schemes including our website, prints ads, Portfolio and/or magazines. We aim to be tasteful and professional with all images and portray you in the manner the images were taken. But we are not able to provide you with compensation for the use of your images or likeness for any marketing or sales material use. We will do our best to comply with wishes of our clients for their images and/or likeness not be published or displayed. In any case, we will not display to anyone other than our client their images if they are of a personal and/or private nature. We will not publish in any of our literature including our website the last names, physical address and/or contact information of our clients.**

Conditions:

1. **Studio 25, Inc values your business greatly and therefore all reasonable accommodations will be made for your comfort including change of locations, venues and perhaps even time for the same day.**
2. As professionals, we will do everything in our power to accomplish all of our goals and deliver on your wishes. But because what we do is an art and that situations are constantly in motion during shoots, we cannot guarantee that a particular photo will be taken or a special video event will be captured.
3. **Studio 25, Inc is in the business of self-preservation, continued operation and profit. Therefore, it is in our interest to try our best to satisfy you, our customers needs and to take action to mitigate failures that can occur. To that end, Studio 25, Inc. stands behind all its work with a guarantee that you will be satisfied. But, we cannot accept liability for failures by us to deliver the product promised in an amount greater than the amount paid by the customer. Failures could be a result of a mistake, malfunctioning equipment, film or film processors. We will work with you to assure satisfaction by making all reasonable efforts to recover all that was lost but the maximum liability is refund of all monies paid by you. The decision of the solution solely rests with us.**
4. We accept Cash, Checks & Money Orders. We accept credit card payments on our website only. You can pay by visiting our website at www.studio25inc.com and following instructions on the page called Payments found at <http://www.studio25inc.com/payments.html>.
5. **For customers paying with a credit card, ATM cards or other method of electronic payment, charge backs are prohibited. Initiating a charge back will result in cancellation of your contract and the end results will be the same as if you had cancelled the event within the 60 days time allocated in line 2 in Terms above. Further, all discounts, considerations, specials, etc will be removed automatically from the contract.**
6. We are registered in the state of NJ thus all customers must pay NJ sales tax on all purchases.
7. **For your protection and ours, we carry insurance and abide by OSHA & local safety rules and will use reasonable caution in our operation.**
8. All prices are subject to change without notice.
9. **All content photographed, videotaped, generated and/or designed belongs to Studio 25, Inc. We may allow others to have rights to use the content but we will always maintain the ownership and usage control of the content.**